

# The Dirty Dozen - Aviation Errors

- **Lack of Communication** - A lack of clear direct statements and good, active listening skills
- **Complacency** - Self-satisfaction accompanied by a loss of awareness of the potential dangers
- **Lack of Knowledge** - Lack of experience or training in the task at hand
- **Distraction** - Drawing one's attention away from a task
- **Lack of Teamwork** - Lack of working together to achieve a common goal
- **Fatigue** - Weariness from labor or exertion, nervous exhaustion or the temporary loss of power to respond
- **Lack of Resources** - Failure to use or acquire the appropriate tools, equipment, information and procedures for the task at hand
- **Pressure** - Pushing for something in spite of opposing odds, creating a sense of urgency or haste
- **Lack of Assertiveness** - A lack of positive communication of one's ideas, wants and needs
- **Stress** - Mental, emotional or physical tension, strain, or distress
- **Lack of Awareness** - Failure to be alert or vigilant in observing
- **Norms** - Commonly accepted practices where assumptions are made that the course of action or procedure is correct based on history without re-validating or verifying the current procedure